

Arthur, O'Neil, Mertz & Michel Co., L.P.A.

ATTORNEYS AND COUNSELLORS AT LAW

Law Building

901 RALSTON AVENUE
P.O. BOX 781
DEFIANCE, OHIO 43512
TELEPHONE: (419) 782-9881
TELEFAX: (419) 782-4377
E-MAIL: attorneys@lawbuilding.com

Attorneys

JOSEPH W. O'NEIL*
ERIC A. MERTZ*
DANIEL R. MICHEL
JENNIFER N. BROWN
MATTHEW O. HUTCHINSON
OF COUNSEL
RODNEY M. ARTHUR

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To Whom It May Concern

Re: Hon. Richard W. Knepper, Judge

I have benefited from Judge Knepper as a mediator in a case that had been very adversarial; had been in the court system a long time; and had already been through mediation previously. Judge Knepper had the ability to open the lines of communication between the attorneys for both sides and just as importantly, he caused the decision makers to be present at the mediation, so that our viewpoint was not filtered through others.

Judge Knepper had a quiet, persistent manner which was effective in our situation.

Very truly yours,

**ARTHUR, O'NEIL, MERTZ & MICHEL
CO., L.P.A.**


Joseph W. O'Neil

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